

PROCHEM - RETURN AUTHORISATION FORM

Mail To: Prochem

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4170.

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Visit our Web Site: www.prochemaustralia.com for secure online shopping.

Terms & Conditions - Summary

Fill out this form and include it with your returned goods. We recommend that you send your goods back via registered post or a guaranteed courier service. We cannot be held responsible for goods lost in transit while being returned to Prochem. Refunds will not be processed for items that have gone missing in transit.

If we have dispatched the goods as ordered but you decide you do not want them, they may be returned for a refund within 7 days after the receipt of the goods. In this case any delivery charges incurred are non-refundable, only the cost of the goods will be refunded. You will be charged a 15% restocking fee.

Please refer to our Terms & Conditions for full details of the returns/exchanges policy.

Your Address - *Must be the address where your credit card is registered.*

Full Name: Date:

Address:

Town/City: State:

Post Code: Country:

Telephone: [] E-Mail:

PROCHEM 
#1 FOR A REASON!

Returns Check List

Goods are faulty

Goods are unused

Other

TICK

Action Required

Refund To Credit Card [Less restocking fee]

Replace at no charge as goods faulty

100% Prochem chemical money back guarantee

Details:

AUTHORITY TO RETURN:

Prochem Authorised Signature:

Print Name:

Goods returned Date:

Credit Number:

If you need any help in filling in this form please call our help line on +61 (0)7 3890 1544.